

# Square-D® Circuit Breaker Recalls

## Free Replacement Instructions





Square-D circuit and GFCI breakers may pose a risk in residential buildings due to Consumer Product Safety Commission product recalls issued in 1988, 2004, and 2006.

If any buildings include these recalled products, your organization is entitled to a free replacement. We have outlined the replacement process below.

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### Replacement and Reimbursement Procedure

**Contact a qualified and licensed electrician** to confirm if any recalled Square-D electrical products are installed in your organization's buildings. Recall details can be found in the background section of this resource.

- For Square-D circuit breakers sold in **Pennsylvania and Texas** by Scott Electric Co. from May 2005 through 2006:
  - If it is deemed your circuit breaker was purchased from Scott Electric Co. during this recall period, contact the company directly for a free inspection, replacement, or refund:
    -  877-222-0473
    -  Monday through Friday, 8 a.m. to 5 p.m. ET
    -  [tdiorio@scottelectricusa.com](mailto:tdiorio@scottelectricusa.com)
    -  [www.scottelectricusa.com](http://www.scottelectricusa.com)
- For Square-D circuit breakers sold in any state besides Pennsylvania and Texas during any recall period referenced in the background section of this resource:
  - Contact a qualified and licensed electrician to swap any faulty parts.
  - Your electrician should **only charge your organization for their labor**. Recalled parts are to be exchanged by the electrician through their distributor. Your electrician must return the affected parts in exchange for the new parts.
  - Before hiring an electrician, confirm they will only invoice your organization for labor costs.

Schneider Electric will reimburse labor costs for parts affected by the 2004 recall (see background section below). For labor reimbursement, submit the following information to the address below. You can also email scanned forms and any questions regarding this process to [michelle.martin@se.com](mailto:michelle.martin@se.com):

- Completed ["Attachment 2" form](#)
- Copy of electrician's invoice showing they were paid for **labor only** to inspect and/or replace breaker(s) if necessary
- [W-9 form](#)

Mailing Address:

Schneider Electric Product Service Group  
8848 Red Oak Boulevard (Suite A)  
Charlotte, NC 28217  
Attn: Michelle Martin

# Square-D Recall Background



Photo courtesy of inspectapedia.com

## 1988 Recall (updated in 2006)

A recall was issued for Square-D GFCI breakers in [April 1988](#) after a failure in the product's electric shock protection was identified. The recall was updated in June 2006. The affected breakers have a yellow "Push-To-Test" button and are two-pole units, which are twice the size of most branch circuit breakers.



Photo courtesy of inspectapedia.com

## 2004 Recall

Square-D arc fault circuit breakers manufactured between March 2004 and October 2004 were [recalled the same year](#) due to a potential arc detection issue.

Affected model numbers:

- QO115AFI; QOB115AFI; QO115VHAFI; QOB115VHAFI; QO120AFI; QOB120AFI; QOB120VHAFI; QO120VHAFI; HOME115AFI; HOM120AFI

Affected model codes:

- CN; DN; EB; FN; GN; HN; JN



Photo courtesy of inspectapedia.com

## 2006 Recall

Counterfeit Square-D circuit breakers were manufactured in China and sold through Scott Electric Co. from May 2005 through May 2006. A recall was [issued in June 2006](#) because the counterfeit breakers labeled "Square-D" may not trip when overloaded, posing a fire hazard.

Affected model numbers:

- QO115; QO120; QO160; QO215; QO230; QO260; QO1515; QO1520

## Contact our Risk Control Services Team

for more resources and answers to your housing organization's risk-related questions.

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